

Expand & Extend Your Selling Seasons

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THE ART & SCIENCE OF CULTIVATING YOUR GREEN THUMB™



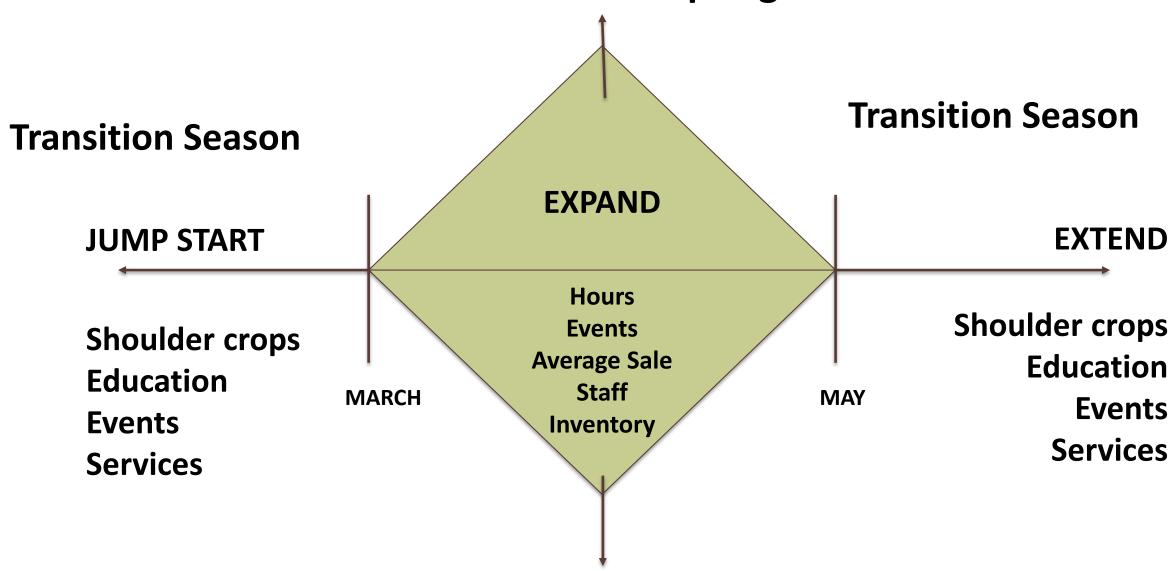
Many IGCs are looking for ways to break out standard seasonal cycles and drive new business...

Pushing ahead of, or creating, new trends that **inspire** existing & new customers to try new plants and use your perennials?



 Pre-Sell the Season Early Extend the Season Late Expand the Peak Seasons Increase Average Sale Drive Foot Traffic During Slower Times

Peak Season: Spring





Study, then Sell.



Define Your Key Selling Seasons



How Many Key Selling Seasons Do You Have?

Ex. garden centers in the Dallas, TX area:

- Winterish: Mid-December through early February.
- Early Spring: Early February through Early/Mid-March
- **SPRING:** Early/Mid-March through May.
- Early Summer: June
- Inferno of Death (I mean Summer): July-August
- FALL: Mid-September through Mid-November
- Holiday: Mid-November through Mid-December



Are you buying specifically for each key and niche season?



Shoulder crops & early- or late bloomers...even dormant perennials, can extend your seasons.



Make every season just as exciting as "spring"!

If you aren't excited about all your seasons, why should your customers be excited?

Fearless buying

Keen inventory management

Savvy marketing





Empathy Marketing (& Buying)

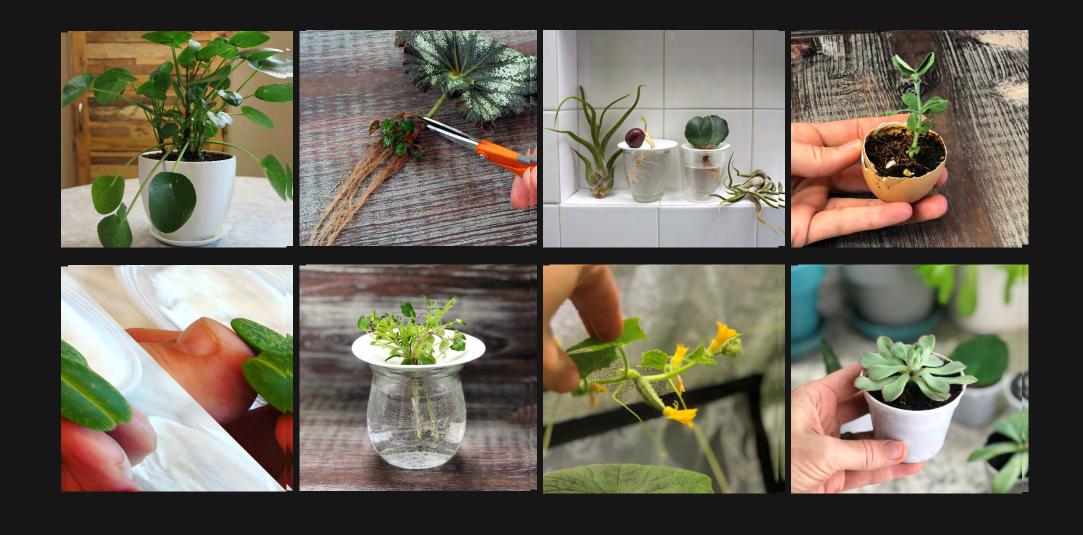
- Understand how customers <u>define themselves</u>.
- Understand your <u>customer's pain points</u>.
- How your product or service can <u>solve them</u>.
- Going the extra mile to create exceptional experiences.
- Forecast customer trends.







COLLECT + CULTIVATE + CONNECT





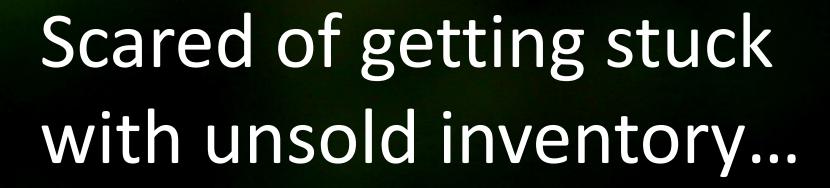
Back to that seasonal buying calendar...

When do they want what they want...



and will you have it?

Are You Afraid to Buy?



I GET IT

BUT, you can't sell what you don't have.

Take FEAR out of the buying equation.

FEELINGS VS. DATA

Gut feelings and anecdotal observations

DATA: you might be surprised by what is or isn't selling as well as you thought.

How many use Open-to-Buy System?

The Open-To-Buy Formula by Month

Planned Budgeted Sales

- + Planned Markdowns/ slippage (target mark-in margin and typical net margin projected)
- + Planned End of Month Inventory
- Planned Beginning of Month Inventory
- = Available purchasing budget

Update weekly with actual sales and mark downs

Refine Buying with GOALS



Pre-promote these items in advance of the

season.





Increase Profits \$\$ • Same Sq. Ft. Space Slow Turns • + Inventory turns/time • + Mark-in margin

Too slow to react...



Dump & Reorder < FASTER



Identify the slowest turning items for each key selling season.

Dump 'em!





Best Sellers vs. Commodities

Don't help you command larger margins.



Focus on SERVICES during off/shoulder seasons.

- Design Services
- Pre-spring garden planning
- Pre-spring order building
- CLASSES/WORKSHOPS

Be their Garden Concierge...









What can you pre-sell?

Anything you can and are willing to pre-book and pre-promote

PRE-SELL TULIPS

VERNALIZATION: PLANT EVERY DECEMBER

CUSTOMERS SEE TULIP BLOOMS IN SPRING

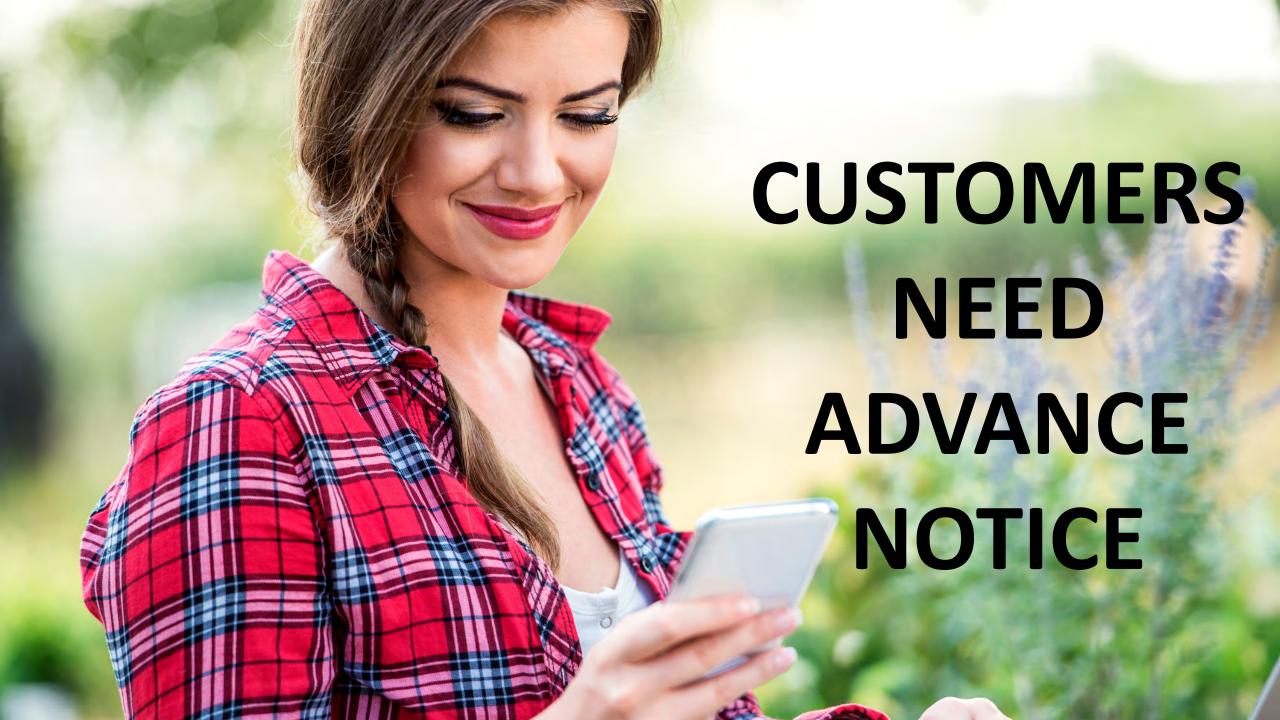
PRE-BOOK OUR BULBS ORDER IN SPRING

CREATE PRE-SALE CATALOG FOR BULBS

CUSTOMERS PRE-ORDER IN SPRING FOR FALL PICKUP







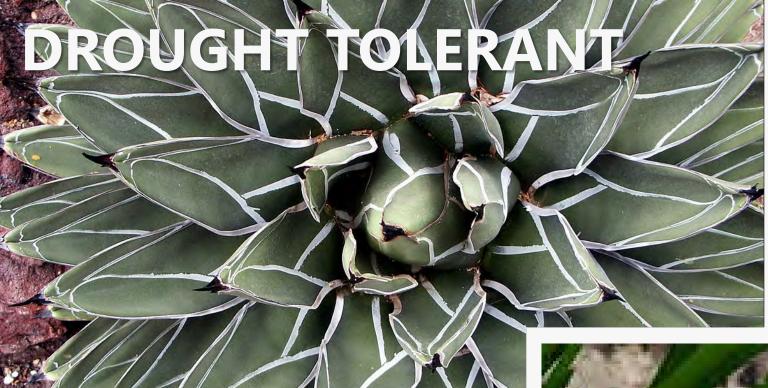
Instagram

- YOUR AUDIENCE
- YOUR THEME
- YOUR STYLE
- YOUR CONTENT

Grow Your Fans















INFORMAL SPACES

Ornamental grasses & natives are taking the place of high-maintenance specimens for a more natural feel.























REBLOOMING PERENNIALS







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